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Introduction

The UK Parking Enforcement Agency is leading the way in the parking control industry with over 450 clients nationwide and growing.

We offer landowners in the UK an ethical, lawful, non-confrontational and cost effective alternative to wheel clamping to solve the problem of unlawful parking on privately owned land.

As the original pioneers of this revolutionary system, we have for many years, worked closely with Trading Standards and The Police. Together we have developed a code of conduct thus ensuring fair and lawful business practices. The code of conduct is now recognised by Trading Standards on a national level.

We abide by the DVLA's code of conduct for the release and processing of data, and are able to obtain vehicle licensing details from them. We are also registered with The Data Protection Agency.

About The UK Parking Enforcement Agency

We are a national, long standing company with a vast knowledge and understanding of the parking control industry.

Our system of parking control, "The Parkforce Solution" is based on the issuing of "civil notice to driver stickers" and / or the issuing of parking charge tickets to unlawfully parked vehicles on privately owned land.

The Parkforce Solution caters for the smallest parking area (space for one car only) through to parking areas for over 10,000 vehicles.

The Parkforce Solution is proven to deter and eradicate parking problems without the need for wheel-clamping in an ethical, lawful and non-confrontation manner.

How The Parkforce Solution Works

We dispatch to you the Parkforce Solution. The Parkforce Solution is a parking protection kit containing contractual warning signs that measure 18" square and display the terms and conditions for parking (i.e. PERMIT HOLDERS ONLY), parking permits and holders, civil warning to driver stickers and parking charge tickets.

4 Simple Steps

1. Erect the contractual warning signs in clear and prominent positions.
2. Issue parking permits to staff and clients if required.
3. Following the above, should a vehicle park contravening the terms and conditions for parking, the landowner or authorised person acting on behalf of may either,
 - Issue a parking charge ticket. Parking charge tickets are £60
 - Issue a civil warning to driver sticker to the offending vehicle. This is a sticker that attaches to the windscreen and outlines in a polite manner that the vehicle has been parked unlawfully and requests the action is not repeated. When removed, the stickers will not leave a residue.
4. Following the issue of a parking charge ticket, simply forward the details to our central processing centre by email, fax or post and your job is done.

If, after 14 days the charge remains outstanding, we obtain the licensing details from the DVLA and our legal department pursue the motorist for the charge. During this process, we are bound at all times by the DVLA's code of conduct for the release and processing of data and The Administration of Justice Act 1978.

Should you wish to cancel any issued parking charge ticket for whatever reason within 14 days, it will be done free of charge. *This ensures that only genuine offenders and not customers etc are penalised should a parking charge be issued in error.*

On completion of the charge, **a compensatory payment to the sum of £10 inc VAT is returned to you.** Please note, this does not apply to parking charges issued by our patrollers.



Warning sign



Parking Permit



Parking Charge



Civil Notice

Bespoke Parkforce Solutions

We are able to tailor parking management solutions to your specific needs.

- Warden Patrols
- Bespoke Signage
- Hospital and University Campus parking management
- Pay & Display parking management
- Retail Park And Shopping Centre parking management
- Disabled Bay parking management
- Private Road parking management
- Customer / Staff parking management
- Residential complex parking management
- Event parking management

Whatever your parking problems and requirements are, we have a solution.

Please feel free to contact our highly experienced and friendly sales team on **0870 787 3951** for expert advice and guidance regarding how we can help you maximize your parking areas and keep them free from unlawful parking.

Why Choose The UK Parking Enforcement Agency ?

The UK Parking Enforcement Agency is the **market leader** with over **450 customers nationwide**.

The UK Parking Enforcement Agency is a longstanding company with a **vast knowledge** of the parking control industry.

The UK Parking Enforcement Agency has an **in house software development** team thus ensuring we stay one step ahead of the industries technologies.

The Parkforce Solution is supported by **Trading Standards** on a national level.

The Parkforce Solution is **Proven to deter and eradicate** unlawful parking.

The Parkforce Solution **does not involve wheel clamping**.

The Parkforce Solution allows the **landowner to police their own parking areas**.

The Parkforce Solution is **ethical, lawful** and **non-confrontational**.

The Parkforce Solution allows you the right to cancel any issued parking charge within 14 days, free of charge. This ensures that only **genuine offenders and not customers etc are penalised** should a parking charge be issued in error.

The Parkforce Solution allows the motorist **14 days to appeal** against the parking charge.

There is **no reference to you** on any of our signage or literature.

The Parkforce Solution may be adapted for parking areas for one vehicle only through to parking areas for 10,000 vehicles.

The UK Parking Enforcement Agency is **registered with the DVLA** and **The Data Protection Agency**.

There are no ongoing charges.

Client Base

The list below details a small selection of the organisations and companies that The UK Parking Agency is proud to serve and who benefit from The Parkforce Solution.

Local Authority & Government

Prince Charles Hospital Merthyr Tydfil - Wythenshawe Hospital Manchester - South Manchester University Hospitals NHS Trust - Mid Glamorgan NHS Trust - Salford City Council - Burnley Pension Centre.

Shopping Centres & Retail Parks

The Springboard Centre - Idlewells Shopping Centre - Centre Court Shopping Centre - Clarkston Toll Shopping Centre - The Malthouse Shopping Centre - Banbury Shopping Centre - The Arcade Shopping Centre.

National Retail Chains

Gala Bingo - McDonalds - National Tyres - Johnson's Dry Cleaners - Threshers - The Wine Rack.

Hotels, Pubs & Breweries

Best Western Hotels - The Spirit Group - Hydes Breweries - JD Weatherspoons - Robinsons - Joseph Holt Breweries.

Management Companies & Residential Associations

Standard Life Investments - Workman - Centrale - St Martins Property Corporation - Remus Management - Pond House Management - Credential Clarkston Toll - Howells Properties - At Home Nationwide - Castle Hill Court Management - Peveral OM.

Universities & Colleges

Salford University - Roehampton University - Bexhill College - Isle Of Wight College - South Kent College.

Standard System Cost's

The standard Parkforce Solution is adequate for the majority of our customers needs.

This contains:

- 4 x 18" Contractual warning signs.
- 10 x Civil notice to driver stickers.
- 12 x Parking permits and permit holders.
- 10 x Parking charge tickets.

The cost for the above is only £99 + £15 next working day delivery.

The midrange Parkforce Solution is designed for larger parking areas.

This contains:

- 8 x 18" Contractual warning signs.
- 20 x Civil notice to driver stickers
- 24 x Parking permits and permit holders.
- 20 x Parking charge tickets.

The cost for the above is only £149 + £15 next working day delivery.

The standard contractual warning signs display "PERMIT HOLDERS ONLY". If you require additional or replacement text (i.e., Parking For Vehicles Displaying A Valid Pay And Display Ticket Only or Patrons Of The White Horse Hotel Whilst Frequenting The Premises Only) then please add £15 per sign.

Additional parking permits are charged at £2 each including a permit holder. We are able to print your specific requirements and company logo etc on the permits free of charge.

Additional civil notice to driver stickers are charged at £15 per 50.

Additional parking charge tickets are issued free of charge.

There are no monthly or annual charges.

For **bespoke Parkforce solutions**, please call our sales team who will be happy to discuss your requirements and quote you accordingly. Our direct sales line number is **0870 787 3951** or email on sales@parkforce.com.

Please note, all prices are subject to VAT @ 17.5%